

The Direct Debit Guarantee



- All Banks and Building Societies that take part in the Direct Debit scheme offer this guarantee. The efficiency and the security of the scheme are monitored by your own Bank or Building Society.
- If the amounts to be paid or the payment date change you will be told of this in advance by at least 14 days as agreed
- If an error is made by Blaenau Gwent County Borough Council or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society
Please send a copy of your cancellation to: -

Blaenau Gwent County Borough Council,
Divisional Manager Revenues,
Revenue Section,
Civic Centre,
Ebbw Vale,

